



Animal Intelligence Software, Inc.
3505 NW Anderson Hill Road, suite 204
Silverdale, Washington 98383
(360) 692-7736 FAX (360) 692-2629

Installing the AI Fax Printer Driver in Windows 2000

Revision 1.1: January 23, 2001

Versions:

This document applies to Animal Intelligence® version 2.1, and all versions of Microsoft Windows 2000

Introduction

Windows 2000 uses a fundamentally different printer driver setup than previous versions of the Windows operating system. Because of this, you must install the **AI** fax printer driver manually. This paper describes how to do so.

Note that you do not have to set up the printer driver on your server, unless that server is also a communications server for a wide-area network.

How to set up the fax printer driver

When set up as an application server, Windows 2000 Server reports the Windows folder as a subfolder in the currently logged-in user's Documents and Settings folder. This causes a problem with installing the **AI** fax printer driver. Other versions of Windows 2000 may show different folders.

To successfully install the fax printer driver:

1. Log in as Administrator.
2. Make sure that Animal Intelligence is installed on the server.
3. Start Windows Explorer.
4. Create a new folder called "Inf" in the \Documents and Settings\Administrator\WINDOWS folder. If the WINDOWS folder does not exist, create it, then create the Inf folder.
5. Copy the file LAYOUT.INF from WinNT\Inf to the folder you created in step 4. You may have to modify your Windows Explorer Tools/Folder Options settings sheet's View tab and uncheck "Hide protected operating system files" in order to see the WinNT\Inf folder.
6. Copy the files RASDD.DLL, RASDDUI.DLL, and RASDDUI.HLP from the \Program Files\AIS folder to the \WinNT\System32\Spool\Drivers\W32x86 folder.
7. Double-click on the file FaxInst.EXE in the \Program Files\AIS folder. A dialog will pop up and tell you what it found as the Windows folder; simply click Ok when this appears. The next dialog you should see tells you that the driver was successfully installed. If you see any other message, please contact our technical support department.