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Installing the AI Fax Printer Driver in Windows® 2000 Professional

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Versions:

This document applies to Animal Intelligence® version 2.1, and Microsoft® Windows 2000 Professional.

Introduction

Windows 2000 uses a fundamentally different printer driver setup than previous versions of the Windows operating system. Because of this, you must install the **AI** fax printer driver manually. This paper describes how to do so.

How to set up the fax printer driver

Windows 2000 Professional may report the Windows folder as a subfolder in the currently logged-in user's Documents and Settings folder. This causes a problem with installing the **AI** fax printer driver. Other installations of Windows 2000 may show different folders.

To successfully install the fax printer driver:

1. Log in as Administrator.
2. Make sure that Animal Intelligence is installed on the workstation.
3. Start Windows Explorer.
4. Create a new folder called "Inf" in the \Documents and Settings\Administrator\WINDOWS folder. If the WINDOWS folder does not exist, create it, then create the Inf folder. If there are multiple Administrator folders add Windows and "Inf" folders as needed.
5. Search the C: drive for the file LAYOUT.INF and copy it to all Inf folders you created in step 4. *(You may have to modify your Windows Explorer Tools/Folder Options settings sheet's View tab and uncheck "Hide protected operating system files" in order to see the WinNT\Inf folder.)*
6. Copy the files RASDD.DLL, RASDDUI.DLL, and RASDDUI.HLP from the \Program Files\AIS folder to the \WinNT\System32\Spool\Drivers\W32x86 folder.
7. Double-click on the file FaxInst.EXE in the \Program Files\AIS folder. A dialog will pop up and tell you what it found as the Windows folder; simply click Ok when this appears. The next dialog you should see tells you that the driver was successfully installed. If you see any other message, please contact our technical support department.